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September 23, 2010

Nigel Smith

Iseki Vacuum Systems, Ltd.

High March, Daventry

Northants, NN11 4QE

United Kingdom

Dear Nigel,

I hope this letter finds you well. I would like to inform you that the peat bio-filter installed nine years ago by Iseki in the City of Plantation's vacuum station has worked great. At no time have we ever detected any odor emitted by that filter, nor have we received complaints from any residents in close proximity of the station. Additionally, this bio-filter continues to operate virtually maintenance-free using the original peat installed when the station was originally commissioned.

Best regards,

A handwritten signature in blue ink that reads "Daniel Pollio". The signature is written in a cursive style with a large initial "D".

Daniel Pollio, Capital Improvement Administrator