

Village Safewater Project Deering, Alaska job 51-50

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Oct 11, 1999

To the Local Utility:

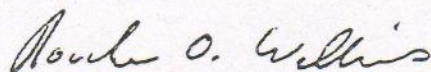
Re: Testimonial regarding Iseki vacuum valves

It has been a pleasure to work with a company that stands behind their product 100% in a day when few companies go beyond what is required by law to warranty their product.

On the project in Deering we have 49 units working every day under conditions that at times are some of the worst that can be imagined. In this environment, the cold in combination with the wind, will make almost anything mechanical stop functioning. To date we have had no problems with the Iseki valve bodies. We did have some problems with the controllers; the problems arose from installing the valve in a six-inch deep sump instead of the recommended minimum ten-inch deep sump. The sensor would not trigger the controller at that depth of sump water. After explaining the problem to the installation manager, it was decided that the only way the valves would work properly would be to modify them at the factory. Iseki was very helpful in designing a modification that would work in our special situation and in exchanging the controller units. This was done in a timely manner, so that our customers were impacted in the least way possible. The units, since the modification have been working flawlessly and the people of Deering Alaska are enjoying having sanitary facilities in their houses for the first time ever.

Please contact me if you have any questions or concerns

Regards,



Rourke Williams
Superintendent
For Village Safe Water
Deering, Alaska